

License comparison chart for SAP Business One

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
Administration	Create New Company	Full	Full						
Administration	Choose Company	Full	Full	Full	Full	Full	Full	Full	Full
Administration	Exchange Rates and Indexes	Full	Full			Full			
Administration	System Initialization	Full	Full						
Administration	General Setup	Full	Full						
Administration	Change Password	Full	Full	Full	Full	Full	Full	Full	Full
Administration	Financial Setup	Full	Full						
Administration	Sales Opportunities Setup	Full	Full	Full					
Administration	Purchasing Setup	Full	Full						
Administration	Business Partners Setup	Full	Full						
Administration	Payment Term Settings	Full	Full	Full					
Administration	Banking Settings	Full	Full						
Administration	Inventory Setup	Full	Full						
Administration	Bin location Setup	Full	Full						
Administration	Resource Setup	Full	Full						
Administration	Service Setup	Full	Full	Full					
Administration	Data Import & Export	Full	Full						
Administration	Utilities	Full	Full						
Administration	Approval Procedures (Stages, Templates)	Full	Full	Full					
Administration	Approval Procedures Reports	Full	Full	Full	Full	Full			
Administration	Request for Approval	Full	Full	Full	Full	Full			
Administration	Replacement of Approval Process Authorizer	Full	Full	Full	Full	Full			
Administration	License Administration	Full	Full	Full					
Administration	Add-on Manager	Full	Full	Full	Full	Full			
Administration	Add-on Administration	Full	Full						
Administration	Mobile Add-on	Full	Full						
Administration	Alerts Management	Full	Full	Full					
Administration	Workflow Manager	Full	Full						
Administration	Workflow Instance, Worklist and Tracking	Full	Full	Full	Full	Full			
Financials	Chart of Accounts	Full	Full			Full			

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
Financials	Edit Chart of Accounts	Full	Full			Full			
Financials	Account Code Generator (#)	Full	Full			Full			
Financials	Journal Entry	Full	Full			Full			
Financials	Journal Vouchers	Full	Full			Full			
Financials	Posting Templates & Recurring Postings	Full	Full			Full			
Financials	Reverse Transactions	Full	Full			Full			
Financials	Exchange Rate Differences	Full	Full			Full			
Financials	Conversion Differences	Full	Full			Full			
Financials	1099 Editing (#)	Full	Full			Full			
Financials	Financial Report Templates	Full	Full			Full			
Financials	Document Printing	Full	Full	Full	Full	Full			
Financials	Journal Voucher Report	Full	Full			Full			
Financials	Fixed Assets (#)	Full	Full			Full			
Financials	Internal Reconciliations	Full	Full			Full			
Financials	Budget Setup	Full	Full						
Financials	Cost Accounting	Full	Full						
Financials	Intrastat (#)	Full	Full			Full			
Financials	Financial Reports and Dashboards	Full	Full			Full			
CRM	Business Partners Master Data	Full	Full	Full	Full	Full			
CRM	Activity	Full	Full	Full	Full	Full			
CRM	Campaign Generation Wizard	Full	Full	Full					
CRM	Campaign	Full	Full	Full					
CRM	Opportunity	Full	Full	Full					
CRM	Sales Quotation	Full	Full	Full	View	View			
CRM	Sales Order	Full	Full	Full	Full	View			
CRM	CRM Reports and Dashboards	Full	Full	Full	Full	Full			
Sales Opportunities	Sales Opportunity	Full	Full	Full					
Sales Opportunities	Sales Opportunities Reports and Dashboards	Full	Full	Full					
Sales - A/R	Sales Blanket Agreement	Full	Full	Full	Full	View			
Sales - A/R	Sales Quotation	Full	Full	Full	View	View			
Sales - A/R	Sales Order	Full	Full	Full	Full	View			
Sales - A/R	Delivery	Full	Full	Full	Full	View			
Sales - A/R	Return Request	Full	Full	Full	Full	View			
Sales - A/R	Return	Full	Full	Full	Full	View			
Sales - A/R	A/R Down Payment Request (#)	Full	Full	View	Full				

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
Sales - A/R	A/R Down Payment Invoice (#)	Full	Full	View	Full	View			
Sales - A/R	A/R Invoice, A/R Debit memo (#)	Full	Full	View	Full	View			
Sales - A/R	A/R Invoice + Payment	Full	Full	View	Full	View			
Sales - A/R	A/R Credit Memo	Full	Full	View	Full	View			
Sales - A/R	A/R Reserve Invoice	Full	Full	View	Full	View			
Sales - A/R	Document Generation Wizard	Full	Full		Full				
Sales - A/R	Recurring Transactions & Templates	Full	Full	Full	Full	Full			
Sales - A/R	Document Printing	Full	Full	Full	Full	Full			
Sales - A/R	Dunning Wizard	Full	Full			Full			
Sales - A/R	Sales Reports and Dashboards	Full	Full	Full	Full				
Sales - A/R	A/R Correction Invoice & Reversal (#)	Full	Full	View	Full	Full			
Sales - A/R	A/R Monthly Invoice (#)	Full	Full	View	Full	View			
Sales - A/R	A/R Export invoice, A/R Exempt Bill	Full	Full		Full	View			
Sales - A/R	Excise Invoice (#)	Full	Full		Full	View			
Purchasing - A/P	Purchase Blanket Agreement	Full	Full	Full	Full	Full			
Purchasing - A/P	Purchase Request	Full	Full	Full	Full	Full			
Purchasing - A/P	Purchase Quotation	Full	Full	Full	Full	View			
Purchasing - A/P	Purchase Order	Full	Full	Full	Full	View			
Purchasing - A/P	Goods Receipt PO	Full	Full		Full	View			
Purchasing - A/P	Goods Return Request	Full	Full		Full	View			
Purchasing - A/P	Goods Return	Full	Full		Full	View			
Purchasing - A/P	A/P Down Payment Request (#)	Full	Full			Full			
Purchasing - A/P	A/P Down Payment Invoice (#)	Full	Full			Full			
Purchasing - A/P	A/P Invoice	Full	Full			Full			
Purchasing - A/P	A/P Credit Memo	Full	Full	View		Full			
Purchasing - A/P	A/P Reserve Invoice	Full	Full	View	Full	Full			
Purchasing - A/P	Recurring Transactions & Templates	Full	Full	Full	Full	Full			
Purchasing - A/P	Landed Costs	Full	Full	Full	Full	Full			
Purchasing - A/P	Procurement Confirmation Wizard	Partial (*2)	Full	Partial (*2)	Full				
Purchasing - A/P	Purchase Quotation Generation Wizard	Full	Full	Full	Full				
Purchasing - A/P	Document Printing	Full	Full	Full	Full	Full			
Purchasing - A/P	Purchasing Reports and Dashboards	Full	Full	Full	Full				
Purchasing - A/P	A/P Correction Invoice & Reversal (#)	Full	Full	View	Full	Full			
Purchasing - A/P	A/P Monthly Invoice (#)	Full	Full			Full			
Purchasing - A/P	Excise Invoice (#)	Full	Full			Full			

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
Purchasing - A/P	A/P Debit Memo (#)	Full	Full			Full			
Purchasing - A/P	Electronic Document Import Wizard	Full	Full			Full			
Business Partner	Business Partners Master Data	Full	Full	Full	Full	Full			
Business Partner	Activity	Full	Full	Full	Full	Full			
Business Partner	Campaign Management	Full	Full	Full					
Business Partner	Internal Reconciliations	Full	Full			Full			
Business Partner	Business Partners Reports and Dashboards	Full	Full	Full	Full	Full			
Banking	Incoming Payments	Full	Full			Full			
Banking	Deposits	Full	Full			Full			
Banking	Outgoing Payments	Full	Full			Full			
Banking	Payment Wizard	Full	Full			Full			
Banking	Bank Statements and External Reconciliations	Full	Full			Full			
Banking	Check Number Confirmation	Full	Full			Full			
Banking	Document Printing	Full	Full	Full	Full	Full			
Banking	Banking Reports and Dashboards	Full	Full			Full			
Banking	Bill of Exchange (#)	Full	Full			Full			
Inventory	Item Master Data	Full	Full	Full	Full	View			
Inventory	Serial Numbers & Batches	Full	Full		Full				
Inventory	Define Bar codes	Full	Full		Full				
Inventory	Bin Location Master Data	Full	Full		View				
Inventory	Bin Location Management	Full	Full						
Inventory	Bin Location Code Modification	Full	Full						
Inventory	Alternative Items	Full	Full	Full	Full	Full			
Inventory	Business Partner Catalog Numbers	Full	Full	Full	Full				
Inventory	Inventory Valuation Method	Full	Full						
Inventory	Good Receipts	Full	Full		Full	View			
Inventory	Good Issues	Full	Full		Full	View			
Inventory	Stock Transfer Request	Full	Full	Full	Full	View			
Inventory	Stock Transfer	Full	Full	Full	Full	View			
Inventory	Recurring Transactions & Templates	Full	Full	Full	Full	View			
Inventory	Inventory Opening Balances, Tracking, Posting	Full	Full		Full	View			
Inventory	Inventory Counting	Full	Full		Full	View			
Inventory	Cycle Count Recommendations	Full	Full		Full	View			
Inventory	Inventory Revaluation	Full	Full			View			
Inventory	Price Lists	Full	Full	Full	Full	View			

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
Inventory	Pick Pack and Production Manager	Full	Full		Full				
Inventory	Inventory Reports and Dashboards	Full	Full	Full	Full	Full			
Resources	Resource Master Data	Full	Full		Full	View			
Resources	Resource Capacity	Full	Full		Full				
Resources	Set Daily Internal Capacities	Full	Full		Full				
Production	Bill of Materials	Partial (*1)	Full	View	Full				
Production	Bill of Materials - Component Management		Full		Full				
Production	Production Order		Full		Full	View			
Production	Procurement Confirmation Wizard	Partial (*2)	Full	Partial (*2)	Full				
Production	Receipt from Production		Full		Full	View			
Production	Issue from Production		Full		Full	View			
Production	Update Parent Item Prices Globally		Full	Full	Full				
Production	Production Std Cost Management		Full						
Production	Production Reports Dashboards		Full	Full	Full				
MRP	Forecasts	Full	Full						
MRP	MRP Wizard	Full	Full						
MRP	Order Recommendation	Full	Full						
Service	Service Call	Full	Full	Full					
Service	Customer Equipment Card	Full	Full	Full					
Service	Service Contracts	Full	Full	Full					
Service	Solution Knowledge Base	Full	Full	Full					
Service	Service Reports Dashboards	Full	Full	Full					
HR	Employee Master Data	Full	Full	Full					
HR	Time Sheet	Full	Full	Full	Full	Full			
HR	Human Resources Reports Dashboards	Full	Full						
Project	Projects	Full	Full						
Project	Billing Document Generation Wizard	Full	Full						
Project	Projects Reports	Full	Full						
Reports	Set Default Layout for Document	Full	Full	Full	Full	Full			
Reports	Modify Print Layouts	Full	Full						
Reports	Query Manager	Full	Full	Full	Full	Full			
General	Form Settings	Full	Full	Full	Full	Full			
General	Calendar	Full	Full	Full	Full	Full	View	View	View
General	Messages/Alert Overview	Full	Full	Full	Full	Full	View	View	View
General	Create User-defined Fields, Tables, Objects, Values	Full	Full						

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
General	Use User-defined Fields, Tables, Objects, Values	Full	Full	Full	Full	Full	Full	Full	Full
General	Create Add-ons with the Software Development Kit		Full						
General	Run SAP Partner or Customer Add-ons	Full	Full	Full	Full	Full	Full	Full	Full
General	Drag & Relate	Full	Full	Full	Full	Full			
General	My Menu	Full	Full	Full	Full	Full			
General	Search	Full	Full	Full	Full	Full	Full	Full	Full
General	Multiple Branches	Full	Full	Full	Full	Full			
V. for SAP HANA	Pervasive Analytics – Dashboard Designer	Full	Full						
V. for SAP HANA	Cash Flow Forecasting	Full	Full			Full			
V. for SAP HANA	Advanced Availability to Promise	Full	Full	Full	Full				
V. for SAP HANA	Enterprise Search	Full	Full	Full	Full	Full			
SAP Add-ons	DATEV FI Interface (#)	Full	Full			Full			
SAP Add-ons	DTW	Full	Full						
SAP Add-ons	ELSTER Electronic Tax Return (#)	Full	Full			Full			
SAP Add-ons	Electronic File Manager	Full	Full						
SAP Add-ons	Microsoft Outlook Integration	Full	Full	Full	Full	Full			
SAP Add-ons	Payment Engine (#)	Full	Full			Full			
Mobility	Mobile Application	Partial (*3)	Full	Partial (*3)	Partial (*3)	Partial (*3)			
Mobility	SAP Business One Sales	Full	Full	Full			Full		
Mobility	SAP Business One Service	Full	Full	Full				Full	
Web client	SAP Business One Web Client	Partial (*3)	Full	Partial (*3)	Partial (*3)	Partial (*3)			
Analytics	KPIs	Partial (*3)	Full	Partial (*3)	Partial (*3)	Partial (*3)			
Analytics	Dashboards	Partial (*3)	Full	Partial (*3)	Partial (*3)	Partial (*3)			
Analytics	Advanced Dashboards	Partial (*3)	Full						
Analytics	Excel Report and Interactive Analysis	Partial (*3)	Full						
Analytics	Analytical Portal	Partial (*3)	Full	Partial (*3)	Partial (*3)	Partial (*3)			

(#) Country specific functions. Please consult the SAP Business One Online Help for more information.

(*1) Includes Sales / Assembly / Template BOMs. No access to Production BOM.

(*2) This user cannot create all document types from this wizard. B1 starter has full access to 'Purchase Order' only. Limited CRM has full access to 'Purchase Quotation' and 'Purchase Order' only. No access to 'Production order'.

(*3) The access is limited to the use rights of this user type.

Please refer to the SAP note 1855972 to get the list of the current unsupported components in SAP Business One Cloud.

This license comparison chart is provided as a high level document to provide guidance when selecting user types. Because of this, no rights can be derived from this chart on individual screens or menu entries.

Module	Functionality	Starter Package User	Professional	Limited - CRM	Limited - Logistics	Limited - Financials	Mobile User - Sales	Mobile User - Service	Indirect Access User
--------	---------------	----------------------------	--------------	------------------	------------------------	-------------------------	---------------------------	-----------------------------	----------------------------